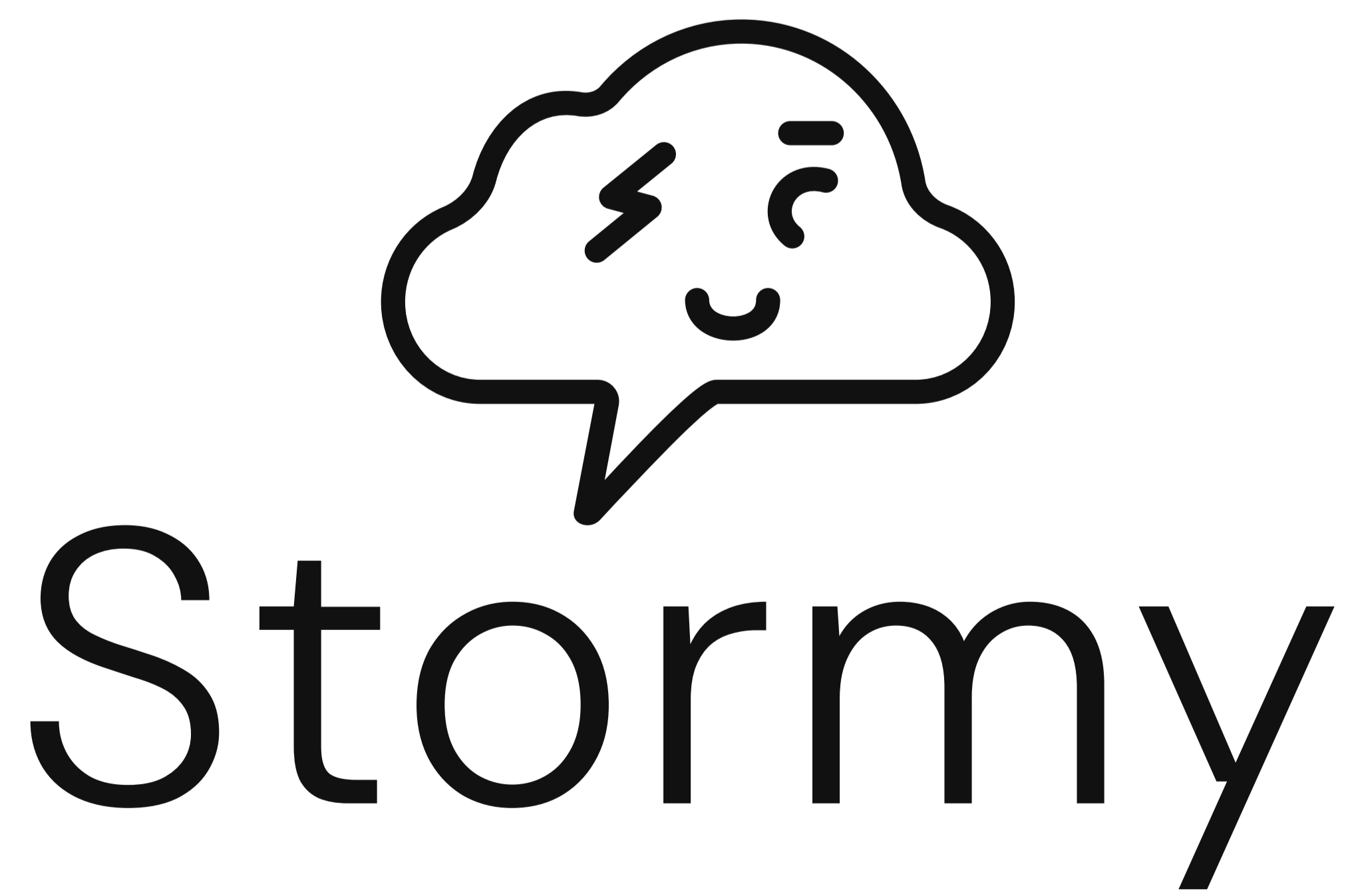




Hello, I'm Stormy

Logo



Logo



DMM Sans

The problem

Flight cancellations are stressful. Passengers feel stranded, airlines are overwhelmed, and support teams get flooded

The result

Delayed dreams, lost trust, operational strain, and negative brand impact

The solution

human-like experience to guide travellers through rebooking, accommodation, meal vouchers, and support — *all automated, yet personalized*

Colors

 Stormy



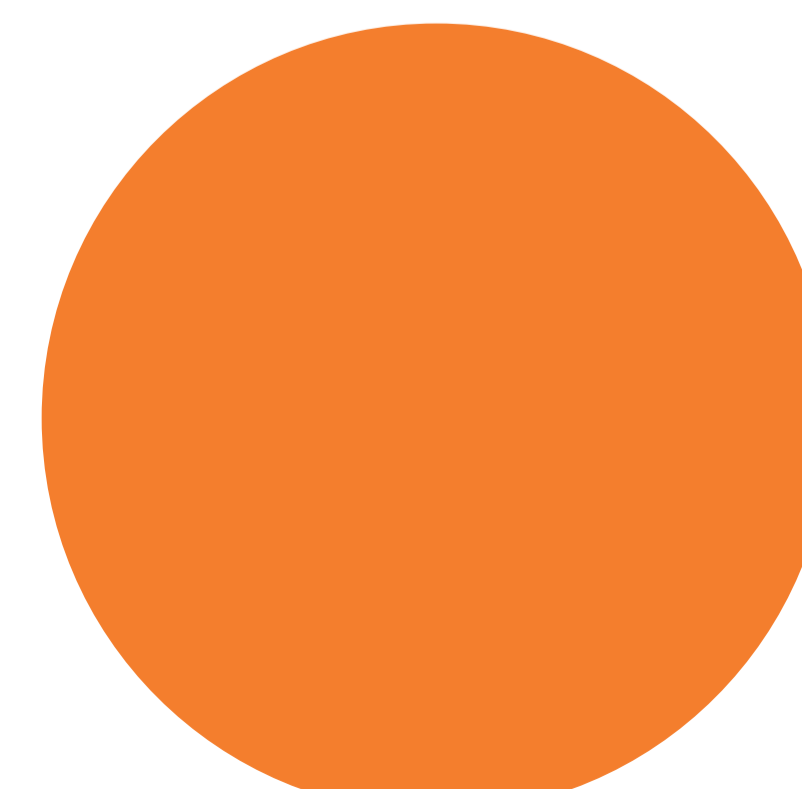
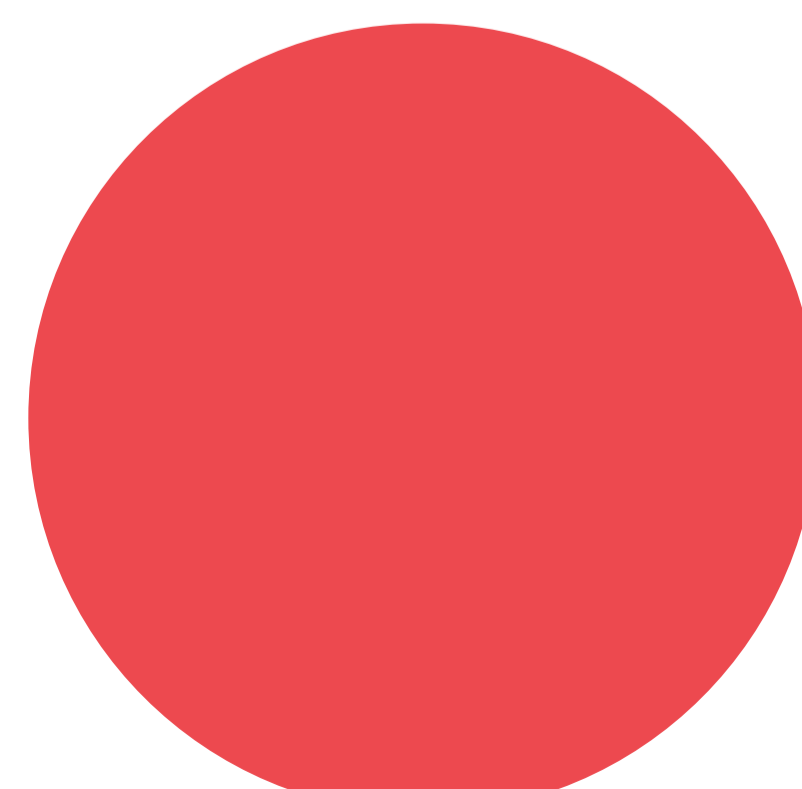
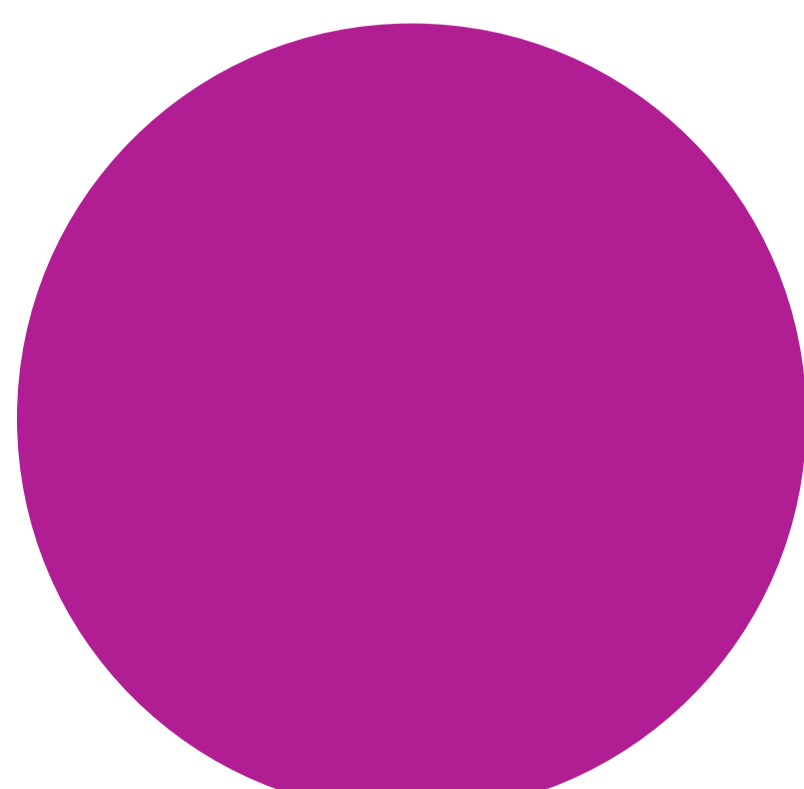
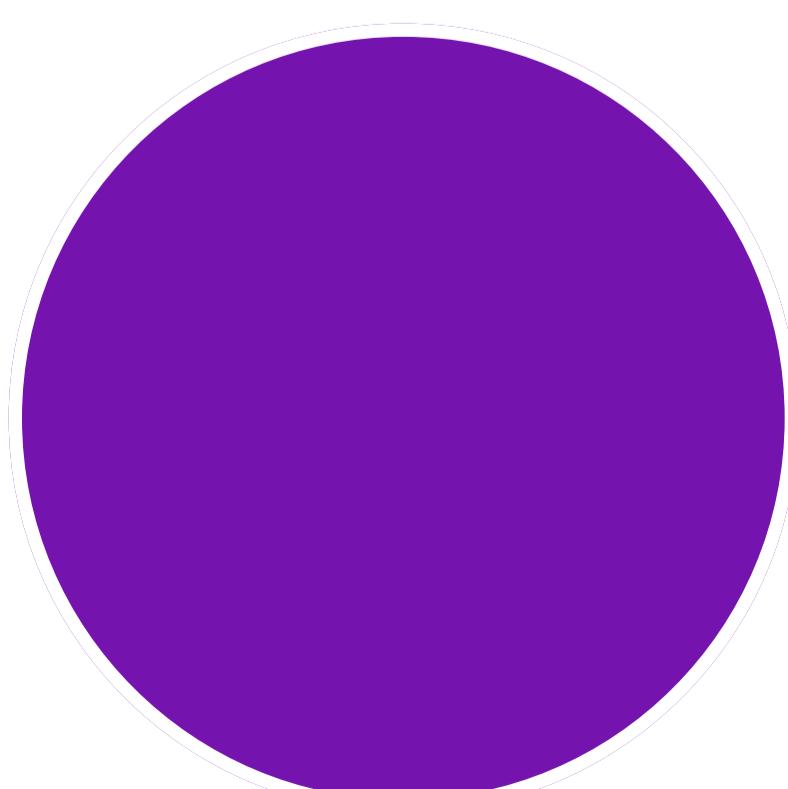
blurred diamond gradient with these colors

#7413AE

#B11E93

#ED494F

#F47F2D



Visuals



First, would you like to rebook a new flight or find a hotel for the night?

I need a hotel
I'm stuck here until tomorrow.



A few nearby options with airport shuttle service:

1. Airport Inn Express – 4.2★, breakfast included
2. City Loft Hotel – 3.9★, 24/7 check-in
3. Comfort Suites – 4.0★, late checkout available

Let's go with 3



Benefits



Airlines

Lower support burden.
Faster rebooking flow

Airports

Reduced congestion.
Better experience

Hotels

Instant new bookings
during peak hours

Travellers

No stress, no guesswork.
Immediate results

win-win-win-win situation

Stormy

Self-service with
empathy

How it works



Stormy instantly engages with passengers affected by flight cancellations and offers a guide experience through rebooking, accommodation, meal vouchers, and support

All automated, yet personalized



How it works



Trigger

When a flight is cancelled, Stormy is activated via SMS, push or QR code at the gate

Conversational UX

Passengers chat naturally with Stormy to:

- Confirm trip details
- Choose accommodation from curated options
- Receive instant booking confirmation
- Get directions, meal vouchers, or transport options

Seamless handover

Stormy doesn't change the endpoints, Stormy changes what's in between

Files



All files can be found by the following link

[Google Drive](#)





Stormy

2025